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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/820,589	03/30/2001	James T. Dollins	GP-300750	5685
ANTHONY LUKE SIMON GENERAL MOTORS CORP - LEGAL STAFF MAL CORE 482 C32 R21			EXAMINER	
			UTAMA, ROBERT J	
MAL CODE 482-C23-B21 P O BOX 300 DETROIT, MI 48265-3000		ART UNIT	PAPER NUMBER	
		3714		
			MAIL DATE	DELIVERY MODE
			07/21/2008	PAPER

# Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

	Application No.	Applicant(s)			
	09/820,589	DOLLINS ET AL.			
Office Action Summary	Examiner	Art Unit			
	ROBERT J. UTAMA	3714			
The MAILING DATE of this communication a	ppears on the cover sheet with th	ne correspondence address			
Period for Reply					
A SHORTENED STATUTORY PERIOD FOR REP WHICHEVER IS LONGER, FROM THE MAILING  - Extensions of time may be available under the provisions of 37 CFR after SIX (6) MONTHS from the mailing date of this communication.  - If NO period for reply is specified above, the maximum statutory perior.  - Failure to reply within the set or extended period for reply will, by stature Any reply received by the Office later than three months after the main earned patent term adjustment. See 37 CFR 1.704(b).	DATE OF THIS COMMUNICAT 1.136(a). In no event, however, may a reply but will apply and will expire SIX (6) MONTHS to the, cause the application to become ABANDO	ION.  e timely filed  from the mailing date of this communication.  DNED (35 U.S.C. § 133).			
Status					
1) Responsive to communication(s) filed on <u>05/</u> 2a) This action is <b>FINAL</b> . 2b) The 3) Since this application is in condition for allow closed in accordance with the practice under	nis action is non-final.  vance except for formal matters,				
Disposition of Claims					
4) ☐ Claim(s) 1-3 is/are pending in the application 4a) Of the above claim(s) is/are withdr 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1-3 is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction and	rawn from consideration.				
Application Papers					
9) The specification is objected to by the Examin 10) The drawing(s) filed on is/are: a) as Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct 11) The oath or declaration is objected to by the I	ccepted or b) objected to by the drawing(s) be held in abeyance. ection is required if the drawing(s) is	See 37 CFR 1.85(a). objected to. See 37 CFR 1.121(d).			
Priority under 35 U.S.C. § 119					
12) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).  a) All b) Some color None of:  1. Certified copies of the priority documents have been received.  2. Certified copies of the priority documents have been received in Application No  3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)).  * See the attached detailed Office action for a list of the certified copies not received.					
Attachment(s)  1) \( \sum \) Notice of References Cited (PTO-892)  2) \( \sum \) Notice of Draftsperson's Patent Drawing Review (PTO-948)	4)	il Date			
3) Information Disclosure Statement(s) (PTO/SB/08) Paper No(s)/Mail Date		al Patent Application			

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#### **DETAILED ACTION**

## Status of the application

1. This office action is a result of the amendment and arguments filed on 06/16/2008. The current status of the claims in the application are as follow: claims 1-3 are still pending. No claim has been cancelled or withdrawn.

# Claim Rejections - 35 USC § 102

2. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 3. Claim 1 3 rejected under 35 U.S.C. 102(b) as being anticipated by Jacober et al 6,020,886.

Claim 1: The Jacober reference provides a teaching of integrating a business process and related training from which the business process is supported and task are completed (see col. 3:4-20) including a model of the business process wherein the business process includes stages defined by series of roles and task linked to an application system being used to carry out the business process (see FIG. 7 and col. 11:35-47) and defined by an interface, content and scenarios defined by series of roles and task linked to the application being used to carry out the business process (see col. 7:45-67) is supported by guidance from the integrated tools wherein selected portion of the integrated tools are accessed during the use of the application system to carry out the business process (see col. 3:4-20) wherein steps of the business process are identified and defined in the model (see FIG 7 and col. 11:35-47) and wherein in a scenario provides instruction through the content which defines the roles (see col. 11:35-47) and demonstrates the action necessary to complete the task linked to the system being used to carry out the business process (see col. 11:25-37) through at least one of graphical and textual material via the interface (see 7:55-8:10 and col. 11:25-37 "animation and text").

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Claim 2: The Jacober reference provides a teaching of integrating a business process and related training from which the business process is supported and task are completed (see col. 3:4-20) including a model of the business process wherein the business process includes stages defined by series of roles and task linked to an application system being used to carry out the business process (see FIG. 7 and col. 11:35-47) and defined by an interface, content and scenarios defined by series of roles and task linked to the application being used to carry out the business process (see col. 7:45-67) is supported by guidance from the integrated tools wherein selected portion of the integrated tools are accessed during the use of the application system to carry out the business process (see col. 3:4-20) wherein steps of the business process are identified and defined in the model (see FIG 7 and col. 11:35-47) and wherein in a scenario provides instruction through the content which defines the roles (see col. 11:35-47) and demonstrates the action necessary to complete the task linked to the system being used to carry out the business process (see col. 11:25-37) through at least one of graphical and textual material via the interface (see 7:55-8:10 and col. 11:25-37 "animation and text"). The scenario includes a task stage (see FIG. 7 and col. 11:35-47) and action stage (see col. 12:46-61) and wherein the action stages includes a cross functional link from the process function to a supplementary action, the supplementary action supports the process function and outside the process function task (see FIG. 7 bullet 3 and 5 "Optional").

Claim 3: The Jacober reference provides a teaching of integrating a business process and related training from which the business process is supported and task are completed (see col. 3:4-20) including a model of the business process wherein the business process includes stages defined by series of roles and task linked to an application system being used to carry out the business process (see FIG. 7 and col. 11:35-47) and defined by an interface, content and scenarios defined by series of roles and task linked to the application being used to carry out the business process (see col. 7:45-67) is supported by guidance from the integrated tools wherein selected portion of the integrated tools are accessed during the use of the application

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system to carry out the business process (see col. 3:4-20) wherein steps of the business process are identified and defined in the model (see FIG 7 and col. 11:35-47) and wherein in a scenario provides instruction through the content which defines the roles (see col. 11:35-47) and demonstrates the action necessary to complete the task linked to the system being used to carry out the business process (see col. 11:25-37) through at least one of graphical and textual material via the interface (see 7:55-8:10 and col. 11:25-37 "animation and text") which provides options of selection process function categories (see col.3:35-45) wherein the process function categories includes a series of stages (see FIG 7 step 1-5), the stages roles and task are linked to the application system being used to carry out the business process (see col. 3:4-20) and explained through task scenario supported by the application system (col. 7:55-67) a task scenario that demonstrate the action type required by the business process, the action scenario provides guidance through at least one of graphical, audio and textual material via an interface (see 7:55-8:10 and col. 11:25-37 "animation and text").

### Response to Arguments

4.

5. The applicant set forth the argument that the Jacober reference cited by the examiner fails to provide a teaching of "integrating a business process and related training from which the business process is supported and task are completed." The examiner respectfully disagrees. The Jacober reference provides a teaching of an integrated tool using a spreadsheet (see col. 8:43-50) and the related training from which the business process is supported (see col. 10:20-32). The examiner disputes the applicant notions that the Jacober reference only provides a teaching of a simulated environment. The Jacober reference explicitly teaches that both application program and demonstration program needs to exist simultaneously in the memory space (see col. 6:11-25 and FIG. 3). The examiner interprets the definition of "integrate" as incorporating different part into a larger unit (see Merriam Webster

dictionary). Hence, the examiner takes the position that the Jacober reference set forth explicit teaching of an integration between training tool (demonstration unit) and business process (spreadsheet).

6. Secondly, the applicant also argues that the Jacober reference cited by the examiner fails to provide a teaching of "an application system being used to carry out the business process wherein the business process defines the progression information by the series of roles and task linked to the application system being used to carry out the business process." The examiner respectfully disagrees. In this case the business process supported is the business process of using the spreadsheet to execute the roles and task of the whereis function (see col. 10:20-35). It is a well known that spreadsheet application program is used in different business process (e.g.: accounting process).

### Conclusion

7. **THIS ACTION IS MADE FINAL.** Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

Any inquiry concerning this communication or earlier communications from the examiner should be directed to ROBERT J. UTAMA whose telephone number is (571)272-1676. The examiner can normally be reached on M-F 9:00-5:30.

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If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Robert Pezzuto can be reached on (571)272-6996. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <a href="http://pair-direct.uspto.gov">http://pair-direct.uspto.gov</a>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/R. J. U./ Examiner, Art Unit 3714

/XUAN M. THAI/ Supervisory Patent Examiner, Art Unit 3714